

#### Dear Students:

We are pleased to provide you with this summary of the Student Health Insurance Plan (SHIP) for the **University of Connecticut**. This plan is fully compliant with the Affordable Care Act.

#### Who Is Eligible To Enroll?

Full-time Students: Undergrads 12+ credits & Graduate Students 9+ Credits, Part-time Students registered for at least 6 credits and Dependents of enrolled students.

## How Do I Enroll?

It is a requirement of UConn that all full-time students maintain health insurance coverage. The University will post, to the fee bill, the premium for the SHIP to *most* full-time students at the start of their first semester during each academic year. Refer to your tuition fee bill to determine if you are an auto-billed student. If, the online waiver is not completed, the enrollment should happen automatically. To complete Voluntary enrollment, Full-time students (not auto billed), Part-time students taking at least 6 credits and/or to enroll dependent(s) contact Smith Brothers Insurance, at 860-430-3338 or email: <u>kkruszewski@smithbrothersusa.com</u> for more information.

## How Do I Waive Coverage?

If after review of the SHIP a student wishes to decline the coverage, they must do so by completing the online waiver located in the UConn Student Administration system at: <a href="http://www.studentadmin.uconn.edu">www.studentadmin.uconn.edu</a>.

| Waiver Period Deadline Dates                         |                    |                    |                                  |  |  |  |
|--|--------------------|--------------------|----------------------------------|--|--|--|
| Annual   |                    | September 15, 2023 |                                  |  |  |  |
| Spring   |                    | Fe                 | February 5, 2024                 |  |  |  |
| Cost and Periods of Coverage                         |                    |                    |                                  |  |  |  |
|  | Annual             |                    | Spring/Summer                    |  |  |  |
|  | 8/1/2023 7/31/2024 |                    | 1/1/2024-7/31/2024               |  |  |  |
| Student  | \$3,190*           |                    | \$1,878*                         |  |  |  |
| Spouse   | \$3,140            |                    | \$1,828                          |  |  |  |
| Per Child  | \$3,140            |                    | \$1,828                          |  |  |  |
| *The above rates include an administrative fee.      |                    |                    |                                  |  |  |  |
| Dependent rates are in addition to the student rate. |                    |                    |                                  |  |  |  |
| Where Can I Obtain More Information About The Plan?  |                    |                    |                                  |  |  |  |
| Enroll Dependents                                    |                    | Smit               | Smith Brothers Insurance         |  |  |  |
| Voluntary Enrollment                                 |                    |                    | 860-430-3338                     |  |  |  |
| -  |                    | kkruszewsk         | kkruszewski@SmithbrothersUSA.com |  |  |  |
|  |                    |                    |                                  |  |  |  |

| Waive Coverage                                 |                    | UConn Student Administration     |  |  |
|--|--------------------|----------------------------------|--|--|
| Insurance Benefits                             |                    | www.studentadmin.uconn.edu       |  |  |
|  |                    | Wellfleet Group, LLC             |  |  |
|  | Claim Processing   | (413) 733-4540 or (877) 657-5030 |  |  |
|  | ID Cards           | www.wellfleetstudent.com         |  |  |
|  | Find an In-Network | Cigna Open Access Plus (OAP)     |  |  |
| Provider<br>Find Prescription Drug<br>Provider |                    | www.Cigna.com                    |  |  |
|  |                    | WellfleetRX/ESI                  |  |  |
|  |                    | www.wellfleetrx.com              |  |  |
|  |                    |                                  |  |  |

Underwritten By:

Wellfleet Insurance Company

Plan Administrator: Wellfleet Group, LLC PO Box 15369 Springfield, MA 01115 www.wellfleetstudent.com (877) 657-5030

# UNIVERSITY OF CONNECTICUT (UConn) 2023-2024 Student Health Plan (SHIP)

Group No: ST0931SH Policy No: WI2324CTSHIP31

| the Medical Plan Deductible will always applyIn-Network<br>ProviderOut-of-Network<br>ProviderPolicy Year Deductible\$300 Individual<br>\$900 Family\$600 Individual<br>\$1,800 FamilyOut-of-Pocket Maximum\$6,850 Individual<br>\$13,700 FamilyNo MaximumCoinsurance80% of NC<br>(amount paid by the plan)60% of U&C<br>(amount paid by the plan)Preventive Care100% of NC<br>(Deductible waived)60% of U&C<br>60% of U&CInpatient Hospitalization<br>Pre-certification required\$20 copay per visit,<br>then 100% of NC<br>(Deductible waived)60% of U&C<br>60% of U&CPhysician Office Visits,<br>Specialists/Consultants,<br>Telemedicine or Telehealth<br>Services and Chiropractic<br>Care\$150 copay per visit,<br>then 100% of NC<br>(Deductible waived)Paid the same as<br>ln-Network Provide<br>subject to U&C<br>(Deductible waived)Urgent Care Centers for<br>non-life-threatening<br>conditions.\$20 copay per visit<br>then 100% of NC<br>(Deductible waived)Paid the same as<br>ln-Network Provide<br>subject to U&C<br>(Deductible waived)SHaW100% of Actual Charge for Covered Medica<br>Expenses (Deductible Waived)60% of U&C<br>60% of U&CLaboratory Procedures<br>(Outpatient)80% of NC<br>(Deductible waived)60% of U&C | HEALTH INSURANCE BENEFIT SUMMARY*   |   |   |  |  |  |  |  |
|---|---|---|---|--|--|--|--|--|
| BENEFIT**In-Network<br>ProviderOut-of-Network<br>ProviderPolicy Year Deductible\$300 Individual<br>\$900 Family\$600 Individual<br>\$1,800 FamilyOut-of-Pocket Maximum\$6,850 Individual<br>\$13,700 FamilyNo MaximumCoinsurance80% of NC<br>(amount paid by the plan)60% of U&C<br>(amount paid by the plan)Preventive Care100% of NC<br>(Deductible waived)60% of U&C<br>(amount paid by the plan)Inpatient Hospitalization<br>Pre-certification required80% of NC<br>(Deductible waived)60% of U&C<br>(Deductible waived)Physician Office Visits,<br>Specialists/Consultants,<br>Telemedicine or Telehealth<br>Services and Chiropractic<br>Care\$150 copay per visit,<br>(Deductible waived)60% of U&C<br>(Deductible waived)Urgent Care Centers for<br>non-life-threatening<br>conditions.\$150 copay per visit<br>then plan pays<br>100% of NC<br>(Deductible waived)Paid the same as<br>subject to U&C<br>(Deductible waived)SHaW100% of Actual Charge for Covered Medica<br>Expenses (Deductible waived)60% of U&C<br>60% of U&CLaboratory Procedures<br>(Outpatient)80% of NC<br>(Deductible waived)60% of U&C   | Unless otherwise specified below,   |   |   |  |  |  |  |  |
| BENEFIT**ProviderProviderPolicy Year Deductible\$300 Individual<br>\$900 Family\$600 Individual<br>\$1,800 FamilyOut-of-Pocket Maximum\$6,850 Individual<br>\$13,700 FamilyNo MaximumCoinsurance80% of NC<br>(amount paid by the plan)60% of U&C<br>(amount paid by the plan)Preventive Care100% of NC<br>(Deductible waived)60% of U&C<br>(Bold of U&CInpatient Hospitalization<br>Pre-certification required80% of NC<br>(Deductible waived)60% of U&C<br>(Deductible waived)Physician Office Visits,<br>Specialists/Consultants,<br>Telemedicine or Telehealth<br>Services and Chiropractic<br>Care\$150 copay per visit,<br>(Deductible waived)60% of U&C<br>(Deductible waived)Emergency Services in an<br>emergency department\$150 copay per visit,<br>(Deductible waived)Paid the same as<br>In-Network Provide<br>subject to U&C<br>(Deductible waived)Urgent Care Centers for<br>non-life-threatening<br>conditions.\$20 copay per visit,<br>then 100% of NC<br>(Deductible waived)60% of U&C<br>60% of U&CSHaW100% of Actual Charge for Covered Medica<br>Expenses (Deductible Waived)100% of NC<br>60% of U&CLaboratory Procedures<br>(Outpatient)80% of NC<br>(Deductible waived)60% of U&C                                    |   |   |   |  |  |  |  |  |
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| Coinsurance80% of NC<br>(amount paid by the plan)60% of U&C<br>(amount paid by the plan)Preventive Care100% of NC<br>(Deductible waived)60% of U&CInpatient Hospitalization<br>Pre-certification required80% of NC60% of U&CPhysician Office Visits,<br>Specialists/Consultants,<br>Telemedicine or Telehealth<br>Services and Chiropractic<br>Care\$20 copay per visit,<br>then 100% of NC<br>(Deductible waived)60% of U&CEmergency Services in an<br>emergency department\$150 copay per visit<br>then plan pays<br>100% of NC<br>(Deductible waived)Paid the same as<br>In-Network Provide<br>subject to U&CUrgent Care Centers for<br>non-life-threatening<br>conditions.\$20 copay per visit<br>then plan pays<br>100% of NC<br>(Deductible waived)60% of U&CSHaW100% of Actual Charge for Covered Medica<br>Expenses (Deductible waived)60% of U&CLaboratory Procedures<br>(Outpatient)80% of NC<br>(Deductible waived)60% of U&C  | Out-of-Pocket Maximum   |   | No Maximum  |  |  |  |  |  |
| (amount paid by the plan)(amount paid by the plan)Preventive Care100% of NC<br>(Deductible waived)60% of U&CInpatient Hospitalization<br>Pre-certification required80% of NC60% of U&CPhysician Office Visits,<br>Specialists/Consultants,<br>Telemedicine or Telehealth<br>Services and Chiropractic<br>Care\$20 copay per visit,<br>then 100% of NC<br>(Deductible waived)60% of U&CEmergency Services in an<br>emergency department\$150 copay per visit<br>then plan pays<br>100% of NC<br>(Deductible waived)Paid the same as<br>In-Network Provide<br>subject to U&CUrgent Care Centers for<br>non-life-threatening<br>conditions.\$20 copay per visit<br>then plan pays<br>100% of NC<br>(Deductible waived)Paid the same as<br>In-Network Provide<br>subject to U&CSHaW100% of Actual Charge for Covered Medica<br>Expenses (Deductible Waived)60% of U&CLaboratory Procedures<br>(Outpatient)80% of NC<br>(Deductible waived)60% of U&C  | Coinsurance   |   | 60% of U&C  |  |  |  |  |  |
| Preventive Care(Deductible waived)60% of U&CInpatient Hospitalization<br>Pre-certification required80% of NC60% of U&CPhysician Office Visits,<br>Specialists/Consultants,<br>Telemedicine or Telehealth<br>Services and Chiropractic<br>Care\$20 copay per visit,<br>(Deductible waived)60% of U&CEmergency Services in an<br>emergency department\$150 copay per visit<br>100% of NC<br>(Deductible waived)Paid the same as<br>In-Network Provide<br>subject to U&CUrgent Care Centers for<br>non-life-threatening<br>conditions.\$20 copay per visit<br>then 100% of NC<br>(Deductible waived)60% of U&CSHaW100% of Actual Charge for Covered Medica<br>Expenses (Deductible Waived)100% of NC<br>60% of U&CLaboratory Procedures<br>(Outpatient)80% of NC<br>(Deductible waived)60% of U&C  |   | (amount paid by the plan)   | (amount paid by the plan)                                       |  |  |  |  |  |
| Pre-certification required80 % of NC00 % of O&CPhysician Office Visits,<br>Specialists/Consultants,<br>Telemedicine or Telehealth<br>Services and Chiropractic<br>Care\$20 copay per visit,<br>then 100% of NC<br>(Deductible waived)60% of U&C<br>(Deductible waived)Emergency Services in an<br>emergency department\$150 copay per visit<br>then plan pays<br>100% of NC<br>(Deductible waived)Paid the same as<br>subject to U&C<br>(Deductible waived)Urgent Care Centers for<br>non-life-threatening<br>conditions.\$20 copay per visit<br>then 100% of NC<br>(Deductible waived)Paid the same as<br>subject to U&C<br>(Deductible waived)SHaW100% of Actual Charge for Covered Medica<br>Expenses (Deductible waived)100% of NC<br>60% of U&C<br>(Deductible waived)Laboratory Procedures<br>(Outpatient)80% of NC<br>(Deductible waived)60% of U&C<br>60% of U&C  | Preventive Care   |   | 60% of U&C  |  |  |  |  |  |
| Physician Office Visits,<br>Specialists/Consultants,<br>Telemedicine or Telehealth<br>Services and Chiropractic<br>Care\$20 copay per visit,<br>then 100% of NC<br>(Deductible waived)60% of U&C<br>(Deductible waived)Emergency Services in an<br>emergency department\$150 copay per visit<br>then plan pays<br>100% of NC<br>(Deductible waived)Paid the same as<br>subject to U&C<br>(Deductible waived)Urgent Care Centers for<br>non-life-threatening<br>conditions.\$20 copay per visit<br>then 100% of NC<br>(Deductible waived)60% of U&C<br>60% of U&CSHaW100% of Actual Charge for Covered Medica<br>Expenses (Deductible waived)100% of NC<br>60% of U&CLaboratory Procedures<br>(Outpatient)80% of NC<br>(Deductible waived)60% of U&C   |   | 80% of NC   | 60% of U&C  |  |  |  |  |  |
| Emergency Services in an<br>emergency department\$150 copay per visit<br>then plan pays<br>100% of NC<br>(Deductible waived)Paid the same as<br>In-Network Provide<br>subject to U&CUrgent Care Centers for<br>non-life-threatening<br>conditions.\$20 copay per visit<br>then 100% of NC<br>(Deductible waived)60% of U&CSHaW100% of Actual Charge for Covered Medica<br>Expenses (Deductible Waived)100% of NC<br>60% of U&CLaboratory Procedures<br>(Outpatient)80% of NC<br>(Deductible waived)60% of U&C   | Physician Office Visits,<br>Specialists/Consultants,<br>Telemedicine or Telehealth<br>Services and Chiropractic | then 100% of NC   | 60% of U&C<br>(Deductible waived)                               |  |  |  |  |  |
| non-life-threatening<br>conditions.     then 100% of NC<br>(Deductible waived)     60% of U&C       SHaW     100% of Actual Charge for Covered Medica<br>Expenses (Deductible Waived)       Laboratory Procedures<br>(Outpatient)     80% of NC<br>(Deductible waived)     60% of U&C   | Emergency Services in an<br>emergency department  | then plan pays<br>100% of NC<br>(Deductible waived)   | In-Network Provider   |  |  |  |  |  |
| SHaw         Expenses (Deductible Waived)           Laboratory Procedures<br>(Outpatient)         80% of NC<br>(Deductible waived)         60% of U&C   | non-life-threatening  | then 100% of NC   | 60% of U&C  |  |  |  |  |  |
| Laboratory Procedures     80% of NC       (Outpatient)     (Deductible waived)         Tigr 1: \$10 copay   | SHaW  | 100% of Actual Charge for Covered Medical   |   |  |  |  |  |  |
| Tier 1: \$10 conav  |   | 80% of NC   |   |  |  |  |  |  |
| Drugs Copay per 30-day<br>supply filled at a Retail<br>pharmacy.  | Drugs Copay per 30-day<br>supply filled at a Retail<br>pharmacy.  | Tier 3: \$60 copay<br>Tier 4: \$60 copay<br>Then plans pays<br>100% of NC.<br>(Deductible waived) | Out-of-Network<br>benefits provided on a<br>reimbursement basis |  |  |  |  |  |
| NC= Negotiated Charge U&C=Usual and Customar  |   |   |   |  |  |  |  |  |
| *This is only a brief description of the coverage(s) available under Certificat<br>form CT SHIP Cert (2022). The Certificate will contain reductions<br>limitations, exclusions, and termination provisions. Full details of coverag<br>are contained in the Certificate. If there are any conflicts between thi<br>document and the Certificate, the Certificate shall govern in all cases. **Pre-certification is required for inpatient hospital, surgery, and selecte<br>outpatient services. Pre-Certification is not required for an Emergence<br>Medical Condition or Urgent Care or Hospital Confinement for the initia   |   |   |   |  |  |  |  |  |

Servicing Agent: Smith Brothers Insurance 68 National Drive Glastonbury, CT 06033 <u>KKruszewski@SmithBrothersUSA.com</u> 860-430-3338

48/96 hours of maternity care. Additionally, no authorization requirement will apply to obstetrical or gynecological care provided by In-Network Providers.

# **Exclusions and Limitations**

Exclusion Disclaimer: Any exclusion in conflict with the Patient Protection and Affordable Care Act or any state-imposed requirements will be administered to comply with the requirements of the federal or state guideline, whichever is more favorable to You.

This Certificate does not cover loss nor provide benefits for any of the following, except as otherwise provided by the benefits of this Certificate and as shown in the Schedule of Benefits.

#### **General Exclusions**

- International Students Only Eligible expenses within Your Home Country or country of origin that would be payable or medical Treatment that is available under any governmental or national health plan for which You could be eligible.
- Treatment, service, or supply which is not Medically Necessary for the diagnosis, care or Treatment of the sickness or injury involved. This applies even if they are prescribed, recommended, or approved by the Student Health Center or by Your attending Physician or dentist.
- Medical services rendered by a provider employed for or contracted with the Policyholder, including team Physicians or trainers, except as specifically provided in the Schedule of Benefits or as part of the Student Health Center benefits provided by this plan.
- Professional services rendered by an Immediate Family Member or anyone who lives with You.
- Charges of an institution, health service or infirmary for whose services payment is not required in the absence of insurance or services covered by Student Health Fees.
- Any expenses in excess of Usual and Customary Charges except as provided in the Certificate.
- Treatment, services, supplies or facilities in a Hospital owned or operated by national government or any of its agencies, except when a charge is made which You are required to pay or by a Veteran's Administration.
- Services that are duplicated when provided by both a certified Nurse midwife and a Physician.
- Expenses payable under any prior policy which was in force for the person making the claim.
- Loss resulting from war or any act of war, whether declared or not, or loss sustained while in the armed forces of any country or international authority.
- Injury sustained as the result of Your operation of a motor vehicle while not properly licensed to do so in the jurisdiction in which the motor vehicle Accident takes
  place.
- Expenses covered under any Workers' Compensation, occupational benefits plan, mandatory automobile no-fault plan, public assistance program or government plan, except Medicaid, subject to applicable law.
- Expenses incurred after:
  - The date insurance terminates as to an Insured Person, except as specified in the extension of benefits provision; and
  - The end of the Policy Year specified in the Policy.
  - Elective Surgery or Elective Treatment unless such coverage is otherwise specifically covered under the Certificate.
- Participation in a riot, civil disorder, or a felony, except when Injury occurs when the Insured Person has an elevated blood alcohol content or when under the influence of intoxicating liquor or any drug or both. Participation means to voluntarily take a part or share with others assembled together in some activity. Riot means a violent public disturbance of the peace by a number of persons assembled together.
- Custodial Care service and supplies except when provided in connection with Extended Day Treatment Programs.
- Charges for hot or cold packs for personal use.
- Services of private duty Nurse except as provided in the Certificate.
- Expenses that are not recommended and approved by a Physician.
- Experimental or Investigative drugs, devices, Treatments, or procedures unless otherwise covered under Covered Clinical Trials or covered under clinical trials (routine patient costs). See the Other Benefits section for more information.
- Routine harvesting and storage of stem cells from newborn cord blood, the purchase price of any organ or tissue, donor services if the recipient is not an Insured Person under this plan, or services for or related to the transplantation of animal or artificial organs or tissues.
- Loss incurred as the result of riding as a passenger or otherwise (including skydiving) in a vehicle or device for aerial navigation, except as a fare paying
  passenger in an aircraft operated by a scheduled airline maintaining regular published schedules on a regularly established route anywhere in the world.
- Non-chemical addictions.
- Non-physical, occupational, speech therapies (art, dance, etc.).
- Modifications made to dwellings.
- General fitness, exercise programs.
- Hypnosis.
- Rolfing.
- Biofeedback.
- Charges incurred for acupuncture, in any form, except to the extent provided in the Schedule of Benefits.
- Sleep Disorders, except for the diagnosis and Treatment of obstructive sleep apnea.
- Routine foot care, including the paring or removing of corns and calluses, or trimming of nails, unless these services are determined to be Medically Necessary because of Injury, infection, or disease.

## Activities Related:

- Braces and appliances used as protective devices during a student's participation in sports. Replacement braces and appliances are not covered.
- · Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any professional sport.
- Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any Intercollegiate sports for which benefits are paid under another Sports Accident policy issued to the Policyholder; or for which coverage is provided by the National Collegiate Athletic Association (NCAA), National Association of Intercollegiate Athletic (NAIA) or any other sports association.
- Racing or speed contests, skin diving or sky diving, mountaineering (where ropes or guides are customarily used), ultra-light aircraft, parasailing, sail planing, hang gliding, bungee jumping, travel in or on ATV's (all terrain or similar type vehicles) or other hazardous sport or hobby.

## Weight Management/Reduction

- Weight management. Weight reduction. Nutrition programs. This does not apply to nutritional counseling, or any screening or assessment specifically provided under the Preventive Services benefit, or otherwise specifically covered under the Certificate.
- Treatment for obesity. Surgery for removal of excess skin or fat.

#### Family Planning:

- Infertility Treatment (male or female)-this includes but is not limited to (except as otherwise specifically covered under this Certificate):
- Procreative counseling.
- Premarital examinations.
- Genetic counseling and genetic testing.
- Impotence, organic or otherwise.
- Injectable infertility medication, including but not limited to menotropins, hCG and GnRH agonists.
- Costs for an ovum donor or donor sperm.
- Sperm storage costs.
- Cryopreservation and storage of embryos.
- Hysteroscopy.
- Laparoscopy.
- Laparotomy.
- Ovulation predictor kits.
- Reversal of tubal ligations.
- Reversal of vasectomies.
- Costs for and relating to surrogate motherhood (maternity services are Covered for Members acting as surrogate mothers).
- Cloning; or
- Medical and surgical procedures that are Experimental or Investigative, unless Our denial is overturned by an External Appeal Agent.

#### Vision

- Expenses for radial keratotomy.
  - Adult Vision unless specifically provided in the Certificate.
  - Charges for office visit exam for the fitting of prescription contact lenses, duplicate spare eyeglasses, lenses or frames, non-prescription lenses or contact lenses that are for cosmetic purposes.

#### Dental

• Treatment to the teeth, including orthodontic braces and orthodontic appliances, unless otherwise covered under the Pediatric Dental Care Benefit.

#### Dentai

- Treatment to the teen, including of modoritic braces and of modoritic appliances, driess otherwise covered under the regianic bei
- Hearing
- Charges for hearing exams, hearing screening, and the fitting or repair or replacement of hearing aids or cochlear implants except as specifically provided in the Certificate.

## Cosmetic

- Treatment of Acne unless Medically Necessary.
- Charges for hair growth or removal unless otherwise specifically covered under the Certificate.
- Surgery or related services for cosmetic purposes to improve appearance, except to restore bodily function or correct deformity resulting from disease, or trauma.

## **Prescription Drugs**

- Any drug or medicine which does not, by federal or state law, require a prescription order, i.e. over-the-counter drugs, even if a prescription is written, except as specifically provided under Preventive Services or in the Prescription Drug Benefit section of this Certificate. Insulin and OTC preventive medications required under ACA are exempt from this exclusion.
- Drugs with over-the-counter equivalents except as specifically provided under Preventive Services.
- Allergy sera and extracts administered via injection.
- Vitamins, and minerals, except as specifically provided under Preventive Service.
- Food supplements, dietary supplements; except as specifically provided in the Certificate.
- Cosmetic drugs or medicines including, but not limited to, products that improve the appearance of wrinkles or other skin blemishes.
- Refills in excess of the number specified or dispensed after 1 year of date of the prescription.
- Drugs labeled, "Caution limited by federal law to Investigational use" or Experimental Drugs.
- Any drug or medicine purchased after coverage under the Certificate terminates.
- Any drug or medicine consumed or administered at the place where it is dispensed.
- If the FDA determines that the drug is: contraindicated for the Treatment of the condition for which the drug was prescribed; or Experimental for any reason.
- Bulk chemicals.
- Non-insulin syringes, surgical supplies, Durable Medical Equipment/medical devices, except as specifically provided in the Prescription Drug Benefit
  section of the Certificate.
- Repackaged products.
- Blood components except factors.
- Any drug or medicine for the purpose of weight control.
- Fertility drugs.
- Sexual enhancements drugs, or
- Vision correction products.

The following Value-added services are not part of the Certificate and are not underwritten by Wellfleet Insurance Company. These services are provided by Independent vendors and are available to all students who participates in the UConn Student Health Insurance Plan:

- Vision discount program through Davis Vision.
- Emergency Medical and Travel Assistance Services provided by Travel Guard.
- 24-hour nurse hotline
- 24/7 Behavioral Telehealth and Nurseline Access with CareConnect.